



LaserSoft  
Imaging



ENGLISH

Welcome to  
**MySilverFast**

This manual explains how to use the MySilverFast portal to activate your SilverFast software and to manage your licenses.



*Professional Scanner Software*

# *SilverFast*

*Brilliant Images with SilverFast*

# What is MySilverFast?

MySilverFast is our online portal introduced with the release of SilverFast 9 for the administration of your SilverFast software licenses. At MySilverFast you can always download the current version of your SilverFast software, view your invoices and purchase new software and upgrades. SilverFast 9 is not activated using any serial number, but via your MySilverFast account.

## Your MySilverFast Account

If you purchase a SilverFast software (version 9 or higher) through our Online Store, we will automatically create a MySilverFast account for you, if no user account has yet been created for the email address used for the purchase. After your order you will receive a confirmation email, which contains a link to MySilverFast that you can use to further set up your account.

Alternatively, you can set up your MySilverFast account before purchasing and then use it to buy your software. Therefore, please click on the following link and then choose "Register": [my.silverfast.com](http://my.silverfast.com)

If you already have a MySilverFast account at the time of purchase, please use the same email address for the purchase. Then every software you buy will be automatically assigned to your account.

You can access your MySilverFast account online at [my.silverfast.com](http://my.silverfast.com). Log in to your MySilverFast account with your access data and you will be taken to your MySilverFast portal:

**Your MySilverFast Portal**  
Please log in to benefit from the advantages of MySilverFast.

**Login**

Note: The access data you need here is identical to those for your software.

E-Mail
Password

[Forgot your password?](#)

**Login**

[Register](#)

### Forgot password?

Have you forgotten your MySilverFast password?  
Please visit [my.silverfast.com](http://my.silverfast.com) and click on "Forgot your Password?".

## Your MySilverFast Portal

The following options are available:



### Manage licenses

Here you can manage your SilverFast licenses and add new licenses.



### Help Center

Here you will find manuals, documentation and support for SilverFast.



### Edit profile

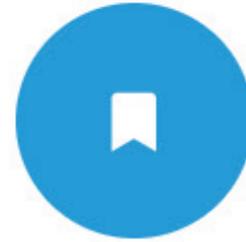
Here you manage your personal data and settings.

# Licenses

In this area you will find an overview of the SilverFast licenses you have acquired. Here you can always download the latest version of your software, purchase new licenses and benefit from price-reduced software upgrades.

Here you will also find entries for demo software that you have registered for testing.

This page also provides you with some options for managing your software licenses.



## Manage licenses

Here you can manage your SilverFast licenses and add new licenses.

### Your licenses of MySilverFast

You have already purchased these licenses:

#### Add License

Purchase additional license.

Convert Activation Key.

Convert Promotion Code.

Test our Demo software.



#### SilverFast Ai Studio 9 (Printer-Calibration)

Archive Style



Scanner Model A



License Type: Full Version  
Number of Licenses: 1

Download

#### SilverFast Ai Studio 9

Demo



Scanner Model B



License Type: Demo Version  
(valid until: 2020-11-11)

Download

Purchase

## Download Software:

Using the [Download button](#) you will always get the latest version of the software you have purchased.



## Upgrade Software:

Click the [Upgrade button](#) to benefit from cost-effective software upgrades, e.g. to upgrade from scanner software SilverFast SE to SilverFast SE Plus with an extended feature range.



You will be forwarded to the SilverFast Online Store.

## Activate Demo Software by Purchase:

If you have registered and tested a free of charge demo software, you may use the [Purchase button](#) to buy this software.



You will be forwarded to the SilverFast Online Store.

## Add new License:

Click the [green + button](#) button, if you want to purchase another software license. On the next page select the [Online Store](#) option and you will be forwarded to make your purchase.



Also if you have received a [Promotion Code](#) or an [Activation Key](#), you are on the right page to create your new software license and add it to your account.

## Your MySilverFast portal

The following options are available:



**Online Store**  
Buy new software



**Activation Key / Promotion Code**  
Enter your Activation Key or Promotion Code and create license



**Download Demo Version**  
Test our Software

# Help Center

In addition to this PDF file, you will find manuals and videos for using SilverFast as well as our online support In our help area. Select one of the individual tabs:

## Manuals:

To get started with SilverFast, we would like to highly recommend our manual [SilverFast 9 – First Steps](#).

## Documentation:

Here you will find our [FAQ](#), various [SilverFast Videos](#) and other [PDF Instructions](#).

## Support:

Our [Support Assistant](#) offers solutions to a wide variety of problems. Here you will find free support but also the opportunity to purchase [Support Packages](#) and personal [1:1 Online Training](#) courses.



## Help Center

Here you will find manuals, documentation and support for SilverFast.

[Manuals](#) [Documentation](#) [Support](#)

### MySilverFast Manual

Help with using the MySilverFast portal

Read in browser [Open](#) Download [PDF](#)

### First Step Guide

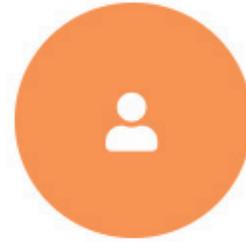
SilverFast 9 – First steps when scanning with SilverFast

Read in browser [Open](#) Download [PDF](#)

# Profile

In this area you can view and change some personal data.

- **Email** – Here you can change your email address.
- **Password** – Set a new password for your *MySilverFast* account.
- **Country** – The specification of your country is important for future purchases.
- **Language** – Here you can set the language for your *MySilverFast* account.



## Edit profile

Here you manage your personal data and settings.

# Invoices

Here you will find all invoices for your SilverFast 9 software products.

In the **View Invoice** column, click on **Show** to open the corresponding invoice in your browser. You can also download your invoices as PDF files by clicking **Download** in the **Download Invoice** column.

If you have acquired a large number of SilverFast licenses, you can limit the invoices displayed using the search field at the top right of the page. For example, enter an invoice number or the date of purchase.



## View invoices

Here you will find your invoices.

### Your MySilverFast Invoices

Here you can find an overview of your purchases.

Invoice No.	License	Date	View Invoice	Download invoice
920200001XXX	SilverFast Ai Studio 9	2020-09-05	<a href="#">Show</a>	<a href="#">Download</a>
920200001XXX	SilverFast HDR Studio 9	2020-09-05	<a href="#">Show</a>	<a href="#">Download</a>
920200001XXX	other SilverFast products	2020-10-23	<a href="#">Show</a>	<a href="#">Download</a>

# Contact & Support

Further information about SilverFast as well as help with questions and technical issues can be found here:

## Web Addresses:

- [MySilverFast Portal](#) – Here you can access your MySilverFast account.
- [SilverFast Website](#) – Here you will find a lot of information on our SilverFast products.

## Technical Support:

- [SilverFast Support](#) – For questions about using your SilverFast software or technical difficulties, we have created a help center with instructions, answers to frequently asked questions, and a knowledge base. If you cannot find the answer to your question there, you can also send us a message.



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Patents: EP 1594301, EP 1744278